

Tempus

🌃 People

WP1 : HR processes audit and mapping competencies

HUMAN RESOURCES COMPETENCIES

Under the PEOPLE project, a strategy was set out in order to create a map of training needs. This will contribute to strengthen the technical and behavioral competencies necessary for holding HR management positions at the HEIs.

| | COMPETENCIES |
|---------------------------|---|
| TECHNICAL COMPETENCIES | Strategic planning, organizational change and quality Administration and Public management Management of human, financial and property resources Information systems and technologies Management by objectives and performance evaluation Ethics, gender equality, inclusion and environmental poli Labour legislation Public information and communication English |
| BEHAVIORAL COMPETENCIES | Goal Oriented Planning and Organization Leadership and people Management Resource Optimization Strategic Vision Decision Develop and Motivate Others Innovation and Change Oriented Communication Interpersonal Relationship Negotiation and Persuasion Tolerance to Pressure and Adversity Team Work and Cooperation Safety Oriented |

exchange agreements change detection opportunities recognition valuation leadership behavior compensation carrier results communication academic university benefits admission human resources strategy integration measurement motivation training competencies satisfaction strengths commitment contracts resources weaknesses

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Promoting Educational Organisation through people

To reinforce competencies of top and middle managers of higher education institutions by developing a human resource (HR) management and staff development strategy

2013—2016





This project has been funded with support from the European Commission. This publication reflects the views only of the author, and the Commission cannot be held responsible for any use which may be made of the information contained therein.

Janeiro 2015

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Specific objectives

- To carry out a HR processes and procedures audit in order to find out the strengths, weaknesses, opportunities and threats this domain is currently facing
- To carry out training needs detection throughout a map of competencies on HR in HEIs
- To carry out a training for trainers (experts in the field of HR in the partner countries) which will further train the HR academic and staff people at each partner university
- To carry out training seminars on HR most relevant processes in order to improve the competencies of top and middle managers (both academic and administrative or technical staff)
- To develop a strategic plan for the development of HR in each partner university taking into consideration the specific results of audit analysis
- To implement the strategic plan during the second and the third year of the project in order to follow up deviations and improve results
- To create a specific resources center at each partner university with materials, as well as an online platform with shared information on HR.
- To create a printed handbook of HR materials with the results of the training and the HR standardized processes

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WORKING PACKAGES

WP1: HR processes audit and mapping competencies WP2: Training HR managers and staff WP3: Strategic plan for the development of HR WP4: HR resources center WP5: Dissemination WP6: Managment of the Project WP7: Quality Plan

Partner country institutions

There are 3 Partner Institutions from Armenia, 2 from Georgia, 4 from Kazakhstan and 3 from Europe. The Project Coordinator is the T. Ryskulov Kazakh Economic University, and the other partners contribute to the development of the work of each WP.



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HUMAN RESOURCES AUDIT



| Country | Institution | Audit date |
|------------|---|---------------|
| Georgia | Ilia State University | 03/6/2014 |
| Georgia | Kutaisi University | 04/6/2014 |
| Kazakhstan | S. Toraighyrov Pavlodar State University | 18/6/2014 |
| Kazakhstan | Karaganda State Medical University | 18/6/2014 |
| Kazakhstan | T. Ryskulov Kazakh Economic University | 19/6/2014 |
| Kazakhstan | Kazakh Academy of Transport and Communi- cations | 19/6/2014 |
| Armenia | Armenian State University of Economics | 08/7/2014 |
| Armenia | American University of Armenia | 09/7/2014 |
| Armenia | Russian-Armenian Slavonic University | 10/7/2014 |